



YOBAN

# SENIOR SYSTEMS ENGINEER

Salary - £35,000 to £45,000 (d.o.e)

Holidays - 25 days

Flexible working after a successful probation

We are a fast-growing Microsoft Gold managed service provider based in the Manchester city centre. After our most successful year and winning some exciting new contracts we are on the lookout for our next technical specialist to help drive and build out our service desk.

If you have a passion for problem solving and automation, then you will be in good company.

As part of a small business, you will not only need to focus on your role and make it your own, but will be involved in many areas helping us grow the business. This may involve automating our product delivery, supporting a business-critical application server or supporting other team members in defining our latest Windows 10 build.

## Key Tasks

- To support our financial service customers environments that are running in Microsoft Azure and Office365
- Deliver projects and implementations for our customers based on the latest Microsoft technology
- Be a technical lead on the service desk, supporting junior members of the team
- The automate the delivery of new services using PowerShell and terraform
- Feed into our product management team to recommend improvements to our product sets based on Office365 and Azure.



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## Critical

- Worked in a managed services environment in a senior support role (3rd line)
- Automation and scripting skills – PowerShell/Azure Resource Manager
- Windows server (2012,2016 and 2019) administration and support
- Windows Azure IaaS, networking and management tools (including Azure Backup, Azure monitor etc.)
- Office365 Administration, including build out of new tenants, troubleshooting, and domain management
- Understanding of ITIL and service desk procedures – managing tickets from incidents to change requests

## Desired

- Windows desktop build management (MDT etc.)
- Azure Active Directory
- Azure DevOps/CI/CD pipelines
- Microsoft Intune
- Working towards or achieved Microsoft Technology Specialist or IT Professional certification is an advantage (e.g. Azure Administrator Associate, Azure Solution Architect Expert, Microsoft 365 Enterprise Administrator Expert)
- Experience of industry standard methodologies is an advantage (ISO27001)

To apply for this role please send a CV and covering letter to [info@yobah.co.uk](mailto:info@yobah.co.uk)