YOBAH

SENIOR PLATFORM ENGINEER

We're looking for an experienced platform engineer who is a brilliant techie!

We are a fast-growing strategic consultancy with a specific focus on cloud service and cyber security solutions in the financial services sector.

Are you a cloud-native techie who loves to solve problems? We are after our lead platform engineer to come into our business and own the technology platforms and support of our customer environments. Your day to day could involve automating our packaged Office365 service to implementing Azure Enterprise Scale using the latest technology from Hashicorp and Microsoft.

Key Tasks

- Supporting our financial service customer environments that are running in Microsoft Azure and Office365
- Working with our associate network to deliver projects and implementations for our customers based on the latest Microsoft technology.
- To automate the delivery of managed services using tools like PowerShell, Terraform, Packer and Azure DevOps.
- Feed into our product management team to recommend improvements to the road map on our product set based on Office365 and Azure.
- Own our managed services platform, automating the delivery, management and monitoring as we consume cloud services.

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Critical Skills:

We have a core set of products and services that we need to support for our customers, so experience in the following will be critical for your role.

- You will have worked in a managed services environment in a senior support role (3rd line)
- Automation and scripting skills – PowerShell/Terraform/Packer within a version-controlled environment
- Windows server administration and support, ideally in a cloud-hosted environment.
- Microsoft Azure deployment, management and support. Including IaaS, networking, and management tools (e.g., Azure Backup, Azure monitor, security centre.)
- Office365 administration and support, Including builds out of new tenants, troubleshooting, and domain management
- Understanding of ITIL and service desk procedures – managing tickets from incidents to change requests

Desired:

Outside of the core, we touch upon many products (and will add more and more as our business grows and customer requirements change), so any experience in the below will be great. Don't worry if you aren't an expert, training budgets, qualifications and dedicated lab time are all available!

- Zero-touch operating system build experience – Intune, Packer etc.
- Azure Active Directory security support and implementation
- Azure Enterprise-Scale exposure
- Microsoft Information Protection
- Implementing Azure DevOps/CI/CD pipelines with Terraform
- Microsoft Intune
- Working towards or achieved Microsoft Technology Specialist or IT Professional certification is an advantage (e.g. Azure Administrator Associate, Azure Solution Architect Expert, Microsoft 365 Enterprise Administrator Expert)
- Experience of industry-standard methodologies is an advantage (ISO27001)
- Understanding of CIS security benchmarks
- Veeam backup for Office365
- Exposure to other cloud platforms including AWS and GCP

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The Package

- Salary: Up to £50,000
- Healthcare Plan
- Auto-Enrolment Pension with 3% Employer Contribution.
- Work Where You're Happy: Hybrid Working
- Flexible Working: It's about the output, not the hours
- Enhanced Maternity and Paternity Pay
- Parental Leave
- Paid Leave: (Fertility Treatment, Miscarriage, Menopause)
- Wellbeing Days
- 30 days holiday, plus 8 days bank holidays an extra day to use on your birthday.
- Holiday purchasing scheme (up to 5 additional days).
- Employee Assistance Programme - Mental Health Support & Counselling
- Company sick pay.
- Professional Development Budget
- Contribution to gym membership or other fitness activity.
- Death In Service Benefits.

To apply for this role please send a CV and covering letter to info@yobah.co.uk